



March 25, 2020

Members,

A quick update as we all try to navigate these unpredictable times.

JACOM Credit Union is still open and we will remain open as long as possible to serve our members. Should our office close to walk-in traffic, or if you don't feel like driving here, we offer many options to assist you with your banking needs while still maintaining social distancing. Online loan applications, NetCU (Online Banking), ARS (telephone banking), NetCU mobile, Remote deposit, and ATM and VISA Debit/Credit cards. We are also part of the CO-OP Shared Branch network and there may be another credit union office close to you that can assist. Please check the CO-OP website for an ATM and shared branch locator.

<https://co-opcreditunions.org/locator>

As always we are here to serve our members. If you are experiencing any hardship due to the COVID-19 Pandemic, do not hesitate to contact us and we will work on a customized solution to assist you. Like our founders we understand that the Credit Union is only as strong as its members. If you are ill, we can assist remotely also. Together we can survive these trying times.

We can be reached at [\(323\)731-9358](tel:3237319358) or by email at: info@jacomcu.org

A handwritten signature in black ink, appearing to read 'Scott S Umemoto', with a long horizontal flourish extending to the right.

Scott S Umemoto

President/CEO